Product	Mortgage Equity Loan
Issuer	Central West Credit Union Limited ABN 67 067 649 885, AFSL 245415, Australian Credit Licence 245415
Date of TMD	5 October 2022
Target Market	Description of target market  Retail clients who:  Are seeking a loan for any worthwhile purpose including to make a purchase or to consolidate an existing debt  are aged 18 years or more and meet the credit assessment criteria for the product  are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan  need the flexibility to make additional repayments  need to make regular repayments of interest and principal over the term of the loan  need the facility to redraw advance repayments  Description of product, including key attributes  This is a variable rate loan secured over real property. The key attributes are:  there is no minimum amount  loan terms of up to 20 years  principal and interest reducing  repayment frequency can be weekly/fortnightly/monthly  the ability to make additional repayments  a redraw facility  must provide a registered first mortgage over real property or other acceptable security  establishment fee (which includes CWCU establishment fee, Solicitor fee and valuation fee), mortgage registration fee and Discharge fees (which includes Solicitors and registration of discharge fee) are payable.  Do not need mortgage offset account  Classes of consumers for whom the product is clearly unsuitable
	This product is not suitable for retail clients who:

	require a mortgage	offset account		
Distribution Conditions  Review Triggers	Distribution conditions  This product is distributed by the issuer through the following channels:  • branches  • mobile lender  • online  Distribution conditions for this product include:  • ensuring that clients meet the eligibility conditions for the product  • ensuring that distribution through branches and mobile lender is by appropriately authorised and trained staff  There are no other distributors for this product.  The review triggers that would reasonably suggest that the TMD is no longer appropriate include:			
	<ul> <li>A significant dealing of the product to consumers outside the target market occurs</li> <li>A significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate</li> <li>A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate</li> <li>A material change to the Regulatory environment, high number of consumers switching to other products.</li> </ul>			
Review Periods	First review date: 5 October 2022  Periodic reviews: every 2 years after the initial and each subsequent review			
Distribution Information Reporting Requirements	The following information must be provided to Central West Credit Union by distributors who engage in retail product distribution conduct in relation to this product:			
	Type of information Significant dealing(s)	Description  Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware	

Complaints	Number of complaints	Every 3 months
		_