| Product | Continuing Credit Overdraft (S1, S10, S12) | | | |
|---------------|---|--|--|--|
| lssuer | Central West Credit Union Limited ABN 67 067 649 885, AFSL 245415, Australian Credit Licence 245415 | | | |
| Date of TMD | 5 October 2022 | | | |
| Target Market | Description of target market | | | |
| | Retail clients who: | | | |
| | are seeking a continuing credit facility to make purchases, pay bills and to manage their cashflow needs | | | |
| | are aged 18 years or more and meet the credit assessment criteria for the product | | | |
| | are seeking a relatively low credit limit to cover temporary and short-term fluctuations in cashflow | | | |
| | Description of product, including key attributes | | | |
| | This is a variable rate Overdraft account. The key attributes are: | | | |
| | minimum credit limit of \$500 | | | |
| | card access | | | |
| | internet banking | | | |
| | banking app | | | |
| | telephone banking | | | |
| | establishment fee is payable | | | |
| | debit interest is calculated daily and charged at the end of each month | | | |
| | For S1 and S10, the minimum monthly repayments of 5.00% of the outstanding balance or \$5.00, whichever is the greater. For S12 accounts, no minimum monthly repayment is required. | | | |
| | Samsung Pay, Google Pay, Apple Pay | | | |
| | security not required | | | |
| | Transaction fees, card fees, statement fees may apply* | | | |
| | Transactions Limits apply* | | | |
| | *re Schedule of Fees, Charges & Transaction Limits brochure | | | |
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| Distribution | Distribution conditions | | | |
|---|---|--|--|--|
| Conditions | This product is distributed by the issuer through the following channels: | | | |
| | Branches | | | |
| | Mobile lender | | | |
| | Online | | | |
| | | | | |
| | Distribution conditions for this product include: | | | |
| | ensuring that retail clients meet the eligibility requirements for the product | | | |
| | ensuring that distribution through branches, mobile lenders and call centres is by appropriately trained staff | | | |
| | There are no other distributors for this product | | | |
| Review Triggers | The review triggers that would reasonably suggest that the TMD is no longer appropriate include: | | | |
| | a significant dealing of the product to consumers outside the target market occurs; | | | |
| | • a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate; | | | |
| | A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate; | | | |
| | • A material change to the Regulatory environment, high number of consumers switching to other products. | | | |
| Review | First review date: 5 October 2022 | | | |
| Periods | Periodic reviews: every 2 years after the initial and each subsequent review | | | |
| Distribution Reporting Requirements | The following information must be provided to Central West Credit Union by distributors who engage in retail product distribution conduct in relation to the product: | | | |
| | Type of information | Description | Reporting period | |
| | Significant dealing(s) | Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD) | As soon as practicable, and in any case within 10 business days after becoming aware | |
| | Complaints | Number of complaints | Every 3 months | |