

Urgent Bulletin – Redinet Users

There has been an increase in “Bogus” emails floating about. These emails are used by “Cyber” Criminals to trick members to give out their identity, Account Numbers and Passwords. The emails usually request that you update your account details and password by “clicking” on a link in the email and then entering your account number and password at a “bogus” site.

The Central West Credit Union or any other financial institution will never send you an email requesting that you log into their Banking Page. Should you receive such a request by email – DELETE THE EMAIL IMMEDIATELY and report the matter to your financial institution.

Members have reported receiving emails from “CUA” Credit Union Australia. Two examples of fraudulent emails are as follows:-

Example Bogus Email 1

From: CREDIT UNION AUSTRALIA (CUA)
Sent: Tuesday, 16 June 2009 10:38 AM
Subject: Unauthorized access to your CUA account !
Importance: High

We recently reviewed your account, and suspect that your CUA account may have been accessed by an unauthorized third party. Protecting the security of your account is our primary concern. Therefore, as a preventative measure, we have temporarily limited access to sensitive account features.

To restore your account access, we need you to confirm your identity, to do so we need you to follow the link below and proceed to confirm your information:

www.boguswebsite.com.au

Thank you for your patience as we work together to protect your account.

Sincerely,
CREDIT UNION AUSTRALIA (CUA) Service.

Example of Bogus Email 2

-----Original Message-----

> From: Credit Union Australia
> Sent: Tuesday, 16 June 2009 11:15 AM
> Subject: Your access to this service has been blocked.
>
> You have 1 new message !
>
> In order to read the message , please log on to your account !
>
> <http://www.boguswebsite.com.au>
>
> Credit Union Australia Limited. ABN: 44 087 650 959 AFSL: 238317 BSB:
> 804050