



Central West Credit Union

## CWCU Security Token



We are pleased to provide you with a new Security Token. This will improve the security of your Internet Banking usage and provide you with peace of mind that your online information is safer from fraudulent activity.

Your enclosed Security Token gives you added protection by generating a unique six-digit security code every time you log in with your user name and password.

### Activating Your Security Token

To activate your Security Token you will need to login to your CWCU account.

Please visit [www.cwcu.com.au](http://www.cwcu.com.au) and login as normal with your account number and access code. You will still be required to enter your date of birth and text image test until the token has been activated. After token activation you can skip the Date of Birth and image text requirements even though they are still showing on the screen.

You will then be given the option to 'Activate' your token or 'Activate Later'. If the activation period has expired, you must activate the Security Token to access your CWCU account. The 'Activate Later' button will be replaced by a 'Logout' button. We encourage you to activate your token the first time you log on.

The screenshot shows a Microsoft Internet Explorer browser window displaying the REDiNet website. The browser's address bar shows 'REDINET - Microsoft Internet Explorer'. The website header features the Central West Credit Union logo and the 'RediNet' branding with the ABN 67 087 649 885. The main content area displays a large red heading: 'Your Security Token has been issued'. Below this heading, a blue text block provides instructions: 'Please activate your Security Token or click Activate Later to proceed to your REDINET account. You are required to activate your Security Token by '18 DEC 08'. After this date, you will not have access to your REDINET account until you activate your Security Token. Please contact us if you need to extend your activation period.' At the bottom of this text block are two buttons: 'Activate' and 'Activate Later'. To the right of the text is a small image titled 'Security Tokens' showing a man holding a security token with the number '240919' on its display.

Note: If the activation period has expired, and you have not yet received your Security Token, contact your local branch to get the activation period extended or a new token issued.

After clicking the Activate button, your page will look similar to the following.

## Activate Your Security Token

Please activate your Security Token or click Activate Later to proceed to your REDINET account. You are required to activate your Security Token by '18 DEC 08'. After this date, you will not have access to your REDINET account until you activate your Security Token. Please contact us if you need to extend your activation period.

To activate your Security Token, follow the steps below:

### Step 1

Locate the Security Token ID on the back of the Security Token

Security Token ID:



### Step 2

Push the button on the front of the Security Token to display a One Time Password.

Enter One Time Password:



### Step 3

Wait for the Security Token screen to clear. Push the button to display a second One Time Password.

Enter second One Time Password:



Activate

Activate Later

To activate the Security Token, you must:

- Enter the serial number from the back of the device, then
- Press the button on the Security Token and then enter the One Time Password in the **Enter One Time Password** box.
- Wait for the password to clear.
- Press the button on the Security Token again and then enter the new One Time Password in the **Enter second One Time Password** box.
- Click on **Activate** button. You will be taken to the Redinet Welcome page. Please notify the Credit Union when you have activated your token.

NOTE: If you would like to use your token for PayPal and eBay, you will need to log in to each account separately to register and activate this token. Or alternatively, if you already have a Security Token issue by PayPal or eBay then you can activate that Token against your CWCU account.

### If you lose or break your Security Token?

Contact us and we will arrange a replacement. Replacement Security Tokens are \$20-00.

### How to log in if you don't have the Security Token with you?

You will need to contact your local branch who will, upon verification, temporarily bypass the token requirement. Please note however that you will be required to enter your date of birth and the text image until the token is restored.